



# Back-to-School Workshop

**THE WEST VIRGINIA SCHOOL HEALTH  
TECHNICAL ASSISTANCE AND EVALUATION CENTER  
AT MARSHALL UNIVERSITY PRESENTS:**

## **THE 2010 BACK-TO-SCHOOL WORKSHOP FOR SCHOOL-BASED HEALTH CENTERS, MENTAL HEALTH PROGRAMS AND ORAL HEALTH PROGRAMS**

**AUGUST 16 & 17, 2010**

**DAYS INN HOTEL  
FLATWOODS, WEST VIRGINIA**

Register on line at <http://musom.marshall.edu/crh/hy/reg.aspx>

**REGISTRATION FEE:** None

**DIRECTIONS/LODGING:** Days Inn Hotel Conference Center is located at 2000 Sutton Lane, Sutton, West Virginia. For reservations, call (866) 700-7284. For driving directions, go to <http://www.mapquest.com/directions/>

**QUESTIONS:** Contact Paula Fields at [pfields4@yahoo.com](mailto:pfields4@yahoo.com) or 304-846-9739

**CEU's:** Pending for social work, nursing, and counseling

*\*In consideration of those with medical conditions such as allergies, we ask participants to refrain from wearing scented lotion or perfume.\**

The West Virginia School Health Technical Assistance and Evaluation Center at Marshall University provide this workshop with support from the following:

- Bureau for Behavioral Health, Office of Behavioral Health Services, Children's Division
- Bureau for Public Health, Division of Primary Care
- Claude W. Benedum Foundation
- Sisters of Saint Joseph Health and Wellness Foundation
- The Office of Maternal, Child and Family Health for assistance in acquiring CEUs.

# Back-to-School Workshop Agenda - Day 1

|                 |               |
|-----------------|---------------|
| Track 1         | Primary Care  |
| Track 2         | Mental Health |
| General Session |               |

MONDAY, August 16, 2010

|                  |  |  |
|------------------|--|--|
| 10:00 am         | Registration   | Eliminating Barriers for Learning<br>Lauren Kazee, LMSW  |
| 12:00pm - 1:00pm |  | Lunch on own   |
| 1:00pm - 1:50pm  | Exhibits Open  | <p><b>Opening Session</b><br/><i>School-Based Health Centers and What is Happening in West Virginia</i></p> <p>Marshall University School Health TA &amp; Evaluation<br/>Richard Crespo, PhD</p> <p>West Virginia Division of Primary Care<br/>David Haden, MSN/PA<br/>Nell Phillips, RN, MSM/HCA</p> <p>West Virginia School-Based Health Assembly<br/>TBA</p> <p>West Virginia Primary Care Association<br/>Sherri Ferrell, BS</p> |
| 2:00pm - 2:50pm  |  | <p><b>Hot Topics for SBHCs</b></p> <p>Cybele Boehm, MA<br/>Teri Harlan, BS</p>   |
| 3:00pm -3:50pm   |  | <p><b>Marketing on a Shoestring Budget</b></p> <p>Kim Estep, MS, MBA<br/>Judy Koehler, BS</p>  |
| 4:00pm - 4:50pm  | Networking Tables  |  |
| 4:50pm - 5:00pm  | Wrap Up & Evaluations  |  |
| 5:00 pm - ??     | <p><b>Reception - Celebrating SBHCs</b></p> <p><i>Join us! A time for celebrating, networking, socializing and hors d'oeuvres</i></p> <p>Sponsored by the West Virginia School-Based Health Assembly and School Health Technical Assistance and Evaluation Center at Marshall University</p> |  |



Conference provided by  
West Virginia School Health Technical Assistance and Evaluation Center at Marshall University  
Robert C. Byrd Center for Rural Health  
1600 Medical Center Drive, Suite 1400  
Huntington, West Virginia 25701

# Back-to-School Workshop

## Agenda - Day 2

|                 |               |
|-----------------|---------------|
| Track 1         | Primary Care  |
| Track 2         | Mental Health |
| Track 3         | Oral Health   |
| General Session |               |

TUESDAY, August 17, 2010

|                     |   |   |   |
|---------------------|---|---|---|
| 7:30 am - 8:00 am   | Registration  |   |   |
| 8:00am - 8:50am     | <b>Opening Session</b><br>West Virginia Program Effectiveness Review Tool & SBHC Best Practices<br>Nell Phillips, RN, MSM/HCA<br>Joan Skaggs, RN, MSN |   |   |
| 9:00am - 9:50am     | Exhibits Open   | <b>Comprehensive Physical Exams</b><br><br>Mary Grandon, PA-C<br>Paula Fields, MSN, RN              | Depression Screening,<br>Suicide Prevention<br>and Intervention for<br>SBHCs and Schools<br><br>Barri Faucett, MA |
| 10:00am - 10:50am   |   | <b>Immunizations</b><br><br>Kim Estep, MS, MBA<br>Sharon Lansdale, RPh, MS<br>Jeannie Shifflett, RN |   |
| 11:00am - 11:50am   |   | <b>Type II Diabetes</b><br><br>TBA  |   |
| 12:00 pm - 12:50 pm | Lunch (Provided)  |   |   |
| 1:00pm - 1:50pm     | Exhibits Open   | <b>Asthma</b><br><br>Joni Walker, PA-C<br>Teri Harlan, BS   | Depression Screening,<br>Suicide Prevention<br>and Intervention for<br>SBHCs and Schools<br><br><i>continued</i>  |
| 2:00pm - 2:50pm     |   | <b>Healthy Lifestyles</b><br><br>Richard Crespo, PhD  |   |
| 2:50pm - 3:00pm     | <b>Wrap Up &amp; Evaluations</b><br><br>Thank you for attending – Have a safe trip home!  |   |   |



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*Social work and nursing CEUs are pending approval from the Office of Maternal, Child and Family Health as authorized by the West Virginia Board of Social Work Examiners, License 490089, and the West Virginia Board of Examiners for Registered Nurses, License WV1999-0297. Counselor CEUs have also been applied for. Six Dental CEU's will be available to those attending day two of the workshop. The hours are for public health content and sponsored by Marshall University School Health Technical Assistance and Evaluation Center and approved by the West Virginia Board of Dental Examiners.*

# 2010 Back to School Workshop

## August 16 & 17, 2010

### SESSION DESCRIPTIONS

#### DAY ONE - Monday, August 16, 2010

##### Track 1

##### SBHC

#### 1:00pm - 1:50pm - School-Based Health Centers and What is Happening in West Virginia

1. **Description:** A panel of presenters will give an overview of current school-based health center activities at the local, state and national level.
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:**  
Richard Crespo, PhD - Director, Marshall University School Health Technical Assistance & Evaluation Center  
David Haden, MSN/PA - Director, West Virginia Division of Primary Care  
Nell Phillips, RN, MSM/HCA - Associate Director, West Virginia Division of Primary Care  
TBA - West Virginia School-Based Health Assembly  
Sherri Ferrell, BA - COO & CFO of West Virginia Primary Care Association

#### 2:00pm - 2:50pm - Hot Topics for SBHCs

1. **Description:** Participants will learn about the new Regional School Wellness Specialist role, the Mariner Model, health care reform and funding opportunities for school-based health centers.
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:**  
Cybele Boehm, MA - Substance Abuse Prevention Coordinator, West Virginia Department of Education Office of Healthy Schools  
Teri Harlan, BS - School Health Director, New River Health Association

#### 3:00pm - 3:50pm - Marketing on a Shoestring Budget

1. **Description:** Learn how to use Microsoft Office to develop marketing tools for your SBHC. This interactive session will include the development of logos, newsletters and other materials with examples from SBHCs.
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:**  
Kim Estep, MS, MBA - Chief Operating Officer, Lincoln Primary Care  
Judy Koehler, BS - School Health Director, Rainelle Medical Center

##### Track 2

##### Mental Health

#### 10:00am - 3:50pm - Eliminating Barriers to Learning

1. **Description:** This four-hour continuing education program is a "train the trainer" session that focuses on mental health issues in the classroom. Developed by SAMHSA, its goals are to inform teachers about adolescent social-emotional wellness and provide specific skill-based techniques for classroom use. More information about this curriculum is at: [www.promoteacceptance.samhsa.gov/publications/school\\_modules.aspx](http://www.promoteacceptance.samhsa.gov/publications/school_modules.aspx)
2. **Intended Audience:** Mental health professionals, school nurses, health providers, school counselors or anyone who would be in a position to educate teachers and staff about mental health needs of students.
3. **Presenter:**  
Lauren Kazee, LMSW - Mental Health Consultant, Michigan Department of Education/Michigan Department of Community Health

##### General Session

#### 4:00pm - 4:50pm - Networking Tables

1. **Description:** Participants will learn from one another by sharing obstacles, successes and resources with peers in their discipline or interest area.
2. **Target Audience:** Care coordinators, nurses, providers, health educators, mental health professionals, school personnel, dental hygienists, administrators & others interested in SBHCs

General Session

**8:00am - 8:50am - West Virginia Performance Effectiveness Review Tool & SBHC Best Practices**

1. **Description:** Participants will learn about the West Virginia Performance Effectiveness Review Tool including its history and best practices. This session will review the clinical quality benchmarks, which will set the stage for the primary care workshop sessions the rest of the day.
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:**  
Nell Phillips, RN, MSM/HCA - Associate Director, West Virginia Division of Primary Care  
Joan Skaggs, RN, MSN - Coordinator, Clinical Services, West Virginia Division of Primary Care

Track 1

SBHC

**9:00am - 9:50am - Comprehensive Physical Exams**

1. **Description:** This interactive session will review CPE benchmark and how the Riverside SBHC addresses this goal. Each SBHC staff person has a role in ensuring CPEs are completed. Do you know what yours is? Be prepared to share your successes and obstacles. Shine, share and learn from one another.
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:**  
Mary Grandon, PA-C - Riverside SBHC, Cabin Creek Health Systems  
Paula Fields, MSN, RN - Marshall University School Health TA & Evaluation

**10:00am - 10:50am - Immunizations**

1. **Description:** Panel discussion of SBHC best practices in conducting adolescent vaccinations
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:**  
Kim Estep, MS, MBA - Chief Operating Officer, Lincoln Primary Care  
Sharon Lansdale, RPh, MS - President/CEO, Center for Rural Health Development, Inc.  
Jeannie Shifflett, RN - Varicella Surveillance Nurse, West Virginia Department of Infectious Disease

**11:00am - 11:50am - Type II Diabetes**

1. **Description:** This session will review Type II Diabetes screening, documentation, treatment and follow up.
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:** TBA

**1:00pm - 1:50pm - Asthma**

1. **Description:** Join this interactive session to review the SBHC Asthma benchmark and how Mt. Hope SBHC's address it. Each SBHC staff person has a role in identifying asthmatics and ensuring appropriate care. Do you know what your role is? Be prepared to share your successes and challenges. Shine, share and learn from one another.
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:**  
Joni Walker, PA-C - Mt. Hope SBHC / New River Health Association  
Teri Harlan, BS - School Health Director for New River Health Association

**2:00pm - 2:50pm - Healthy Lifestyles**

1. **Description:** This interactive session will review the West Virginia PERT Benchmarks for vital signs, BMI and obesity resources that SBHCs have used to address healthy lifestyles including Fitness Center, Touch screen, Facebook & Twitter will be discussed.
2. **Intended Audience:** SBHC staff, administrators & others interested in SBHCs
3. **Presenters:**  
Richard Crespo, PhD - Director for Marshall University School Health TA & Evaluation

### 9:00am - 2:50pm - Depression Screening, Suicide Prevention and Intervention for SBHCs and Schools

1. **Description:** This will be a 5-6 hour workshop focusing on suicide prevention, depression screening and intervention in the school /primary care setting including a review of school suicide prevention programs such as Signs of Suicide (SOS), an introduction to QPR (Question, Persuade, Refer) Gatekeeper training, and tools and resources for schools.
2. **Intended Audience:** Primary care and mental health professionals, school counselors and school nurses.
3. **Presenters:**  
Barri Faucett, MA - Project Director of the West Virginia Adolescent Suicide Prevention and Early Intervention (ASPEN) Program

### 9:00am - 11:50am - Where we are now and getting to where we want to be

1. **Description:** This session consists of an overview of the West Virginia Oral Health Plan. Part of the session will be devoted to developing an oral health component to the West Virginia Performance Effectiveness Review Tool. This is where YOUR input is needed. So join us and assist with identification and review of best oral health practices for the 2011-12 West Virginia PERT.
2. **Intended Audience:** Dental hygienists, SBHC staff, administrators & others interested in school based oral health services
3. **Presenters:**  
Bobbi Jo Muto, RDH, BS -Moderator, Marshall University School Health TA & Evaluation  
Nell Phillips, RN, MSM/HCA - Associate Director of West Virginia Division of Primary Care

### 1:00pm - 1:50pm - Oral Health in West Virginia Schools - A Glance at Successful Models

1. **Description:** A panel of presenters will describe their oral health models, their successes and barriers and how they overcame them. This session will leave you with knowledge regarding program implementation and sustainability.
2. **Intended Audience:** Dental hygienists, SBHC staff, administrators & others interested in school oral health services
3. **Presenters:**  
Ashley Logan, RDH - New River Health Association  
Dee Scritchfield, CEO - Wirt County Health Services Association  
Wendy Mosteller, RDH - Lincoln Primary Care School Oral Health Department

### 2:00pm - 2:50pm - Oral Health: What is in the Toolbox?

1. **Description:** This session will inform you of available toolkits, funding possibilities, resources, manuals and opportunities that will help your oral health program whether you are just starting out or well- established.
2. **Intended Audience:** Dental hygienists, SBHC staff, administrators & others interested in school oral health.
3. **Presenters:**  
Donnie Haynes, BS - Office Maternal Child and Family Health, Oral Health Program, WVDHHR  
Gina Sharps, RDH, BS - WVU School of Dentistry

**2010**  
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**Speaker Bios**

**Cybele Boehm** is the Substance Abuse Prevention Coordinator for the Office of Healthy Schools with the West Virginia Department of Education. Her main responsibilities include coordination and monitoring of the Coordinated School Public Health Partnership grants and technical assistance to the RESA network and schools. She also is a member of the CREATE for a Drug-Free West Virginia, Community Partnership Board through WVU, West Virginia Asthma Coalition, and the Coordinated School-Public Health Partnership. Cybele is a graduate of the Educational Center University of Brasilia, Brazil, with a Masters in Psychology from Marshall University Graduate College. Prior to joining the West Virginia Department of Education, Cybele worked in the schools providing services in tobacco prevention and social work. She has also worked in substance abuse treatment and mental health.

**Richard Crespo, PhD** is a Professor at Marshall University School of Medicine, Department of Family and Community Health, Huntington, West Virginia. He is the Director for research and demonstration projects in school health, children's mental health, oral health, violence prevention, diabetes care, chronic disease management and health care for the uninsured. He currently manages over \$3 million in grants and contracts. Dr. Crespo also teaches in International and Community Health and holds a PhD from Michigan State University.

**Kim Estep, MS, MBA** is the Regional Chief of Operations and manages the four school based health centers at Lincoln Primary Care Center located in Hamlin, West Virginia. Kim received her Master's and Bachelor's degree from Marshall University in Exercise Science and Master's of Business Administration also from Marshall.

**Barri Faucett, MA** received her Master of Arts degree in Clinical Psychology from Marshall University in 2003. Currently serving as the Project Director of the Adolescent Suicide Prevention and Early Intervention (ASPEN) program, She oversees a treatment team providing quick response services to the students within Kanawha County; provides suicide prevention trainings throughout the state; and works towards capacity building with expansion of mobile-quick response initiatives in Barbour, Clay, Fayette, Taylor and Tucker counties. Her clinical experience includes direct service in intensive outpatient programs related to children and adolescents with mental health and substance abuse issues. She participated in program development and served in a school-based program for over three years providing progressive mental health services from a cognitive behavioral perspective. Ms. Faucett is a Master QPR Gatekeeper Trainer, providing trainings for over 600 professionals, consumers, and community members to increase awareness and referral for at risk youth. She is also certified in ASIST and TF-CBT. She serves on the West Virginia Council for Prevention of Suicide and works with many of the comprehensive mental health centers and the Bureau for Behavioral Health and Health Facilities on prevention, education and outreach events.

**Sherri Ferrell, BS** is the West Virginia Primary Care Association's Chief Operational and Financial Officer. Mrs. Ferrell handles all the financial reporting of the Association. Prior to her role as CFO, Mrs. Ferrell worked for eight years in public accounting, where she gained vast knowledge and experience in not-for-profit accounting. Mrs. Ferrell is a summa cum laude graduate of West Virginia Institute of Technology, holding Bachelor of Science degrees in both Accounting and Business Management.

**Paula Fields, MSN, RN** has a Master's Degree in Nursing Administration and Education. Currently, Paula is part of Marshall University's School-Based Health Technical Assistance and Evaluation Team in West Virginia. She provides technical assistance to SBHCs across West Virginia. Paula specifically focuses on health center management, clinical services, standards, quality improvement and continuing education workshops. Paula has a diverse background including direct nursing services in critical care and infectious disease, grant administration and clinic administration including Rural Health Center, Planning, Startup and Administration of School-Based Health Center, Free Clinic and Community Health Education Initiative. Paula was part of the National Assembly on School-Based Health Care's Obesity Technical Assistance and Training team and a state leader for NASBHC Practice Management Improvement project in West Virginia.

**Mary Grandon, PA-C** is a physician assistant at Riverside Health Center, which is part of Cabin Creek Health Systems. Mary graduated from Alderson Broaddus College in 1992 with a Bachelor of Science degree with an emphasis on medical science as a PA. She has worked in several areas of medicine since graduation. In 2003 Mary went to work for a primary care federally qualified health center working in school-based health. She joined Cabin Creek Health Systems in 2006 where she has worked at the Riverside School-Based Health Center. She has worked on several quality improvement projects for school health with NASBHC, West Virginia School-Based Health Assembly (WVSBHA) as well as Marshall University. Some of the projects include 5-2-1- Almost None self-management project for obesity and the practice management improvement project. She has also served on the Asthma Coalition's Peds/School health committee. She has been part of the WVSBHA executive team since 2006 and currently is serving as president of the Assembly.

**David Haden, BS, MSN/PA** is the Director of the Division of Primary Care, West Virginia Department of Health and Human Resources, Bureau for Public Health, Office of Community Health Systems and Health Promotion (WVDHHR/BPH/OCHSHP/DPC). He is responsible for administration of federal and state programs funded through the DPC and departmental staff. Mr. Haden's past positions have included Associate Director DPC, Director Black Lung Clinic Programs and Grant Specialist for Office of Financial Services. He holds a Bachelor of Science degree from West Virginia University and a Master of Science in Management with Public Administration from West Virginia College of Graduate Studies.

**Teri Harlan, BS** has served as the School Health Director for New River Health Association (NRH) since August 1998. NRHA currently supports seven school-based health centers in Fayette and Nicholas counties serving over 5,000 students. Teri also serves as a member of NRH's senior leadership team. In addition, she enjoys volunteer work and currently serves as a member of the board of directors for the Fayette County Volunteers. Teri received a Bachelor of Science degree in Communications with a concentration in public relations in 1992 from Concord College.

**Donnie Haynes, BS** is the Children's Dentistry Project Coordinator for the West Virginia Department of Health and Human Resources, Office of Maternal Child and Family Health Program as. Prior to joining the oral health team, Donnie worked as a Social Service Director for the Children with Special Health Care Needs Program supervising nurses and social workers who provided care coordination to children with chronic and/or disabling conditions. He graduated from West Virginia State College with a Bachelor of Science degree in 1995. His experience ranges from behavior management, medical case management, and vocational rehabilitation. Upon joining the Oral Health Program in March of 2009, Donnie began working with the oral health partners to develop a formalized state Oral Health Plan for West Virginia. Donnie has worked closely with members of the dental community and took a leadership role in coordinating the efforts for the development of the state oral health plan.

**Lauren Kazee, LMSW** received her BSW in 1993 and her MSW in 1994 both from the University of Illinois in Chicago, Jane Addams College of Social Work. As a licensed professional, she worked in inner city Chicago as a therapist for children in foster care. While living in Ohio and then later in Michigan she worked as a school social worker and continued as a therapist part-time. Her work in the school system lead her to an administrative position with state-funded school based health centers. Currently Lauren serves as the Mental Health Consultant in a shared position for the Michigan Departments of Education and Community Health. She coordinates a federal Mental Health in Schools grant and mental health programming for state-funded school based health centers.

**Judy Koehler, BS** received her Bachelor of Science degree in Organizational Leadership from Mountain State University in 2008. She has been with Rainelle Medical Center since 1999 where she held the position of West Virginia Rural Health Education Partnership Coordinator prior to becoming the Director of School-Based Health Services where she has been since August 2005. She is currently a member of the West Virginia School Based Health Assembly Communications Team, the local governing board of Fayette/Greenbrier Health Science Technology Academy (HSTA), the Health Committee for the United Way of the Greenbrier Valley and she is chair of the Greenbrier West High School Local School Improvement Council (LSIC). The Child & Youth Advocacy Center of Greenbrier County recognized Judy and her SBHC team as Champions for Children in 2008.

**Sharon Lansdale, RPh, MS** is the President/CEO of the Center for Rural Health Development, Inc. She joined the Center in 1995 and brings over 20 years experience in health care resulting from her work in both the private and public health sectors. In her role as President/CEO of the Center, Sharon oversees the programs and operations of the Center, which serves as a catalyst for regional collaboration, A creative force on behalf of rural communities and health, The Center works to promote the preservation and further development of rural health care delivery systems which provides both quality and efficient care in settings that best meet the needs of rural residents in a manner consistent with their community values.

**Ashley Logan, RDH** is a registered dental hygienist employed by New River Health Association. Ashley has held offices in the WV Public Health Association and is currently the Vice President of the Dental Section. Ashley will be sharing her expertise in dealing with barriers and issues of oral health delivery systems within the school health center.

**Wendy Mosteller, RDH** is a graduate of WVU-Tech Dental Hygiene, since her graduation she has been employed in the public health sector, and is currently employed by the Lincoln Primary Care Center located in Hamlin, West Virginia. Wendy will share her experience with school based oral health programs.

**Bobbi Jo Muto, RDH, BS** received her Bachelor of Science degree from West Virginia University's School of Dentistry. Currently, Bobbi is the Community Oral Health Coordinator for Marshall University School of Medicine, Robert C. Byrd Center for Rural Health. She is responsible for managing the Appalachian Regional Commission oral health program and other various community and school-based programs through Marshall University. She also has a faculty appointment at West Virginia University's School of Dentistry and serves as co-chair for West Virginia Partners for Oral Health.

**Neil Phillips, RN, MSM/HCA** is the Associate Director of the Division of Primary Care, West Virginia Department of Health and Human Resources, Bureau for Public Health, Office of Community Health Systems and Health Promotion (WVDHHR/BPH/OCHSHP/DPC). Neil graduated from Marshall University with a MS in Management Health Care Administration, from the University of Charleston with an Associate Degree in Nursing and Registered Nurse License from West Virginia. She also holds a Bachelor of Arts Degree in Sociology from the University of Charleston.

**Gina Sharps, RDH, BS** a graduate of WVU School of Dentistry, Dental Hygiene Department, has worked in both private and public sectors of the Dental profession over the span of seventeen years. Gina has six years of experience working in the specialty field of Pediatric Dentistry and for four years, she served as a regional Oral Health Educator for the state of West Virginia. She has held a faculty appointment as Assistant Clinical Professor at WVU School of Dentistry since 2004 and currently serves multiple roles within the West Virginia University Health Sciences Center including that of assistance clinical professor within the WVU School of Dentistry. She is the current president of the WV-Public Health Association-Dental Section and serves as co-chair of the WV Partners for Oral Health.

**Jeannie Shifflett, RN** serves as the Varicella Surveillance Nurse for the West Virginia Department of Infectious Disease Epidemiology. In this position Jeannie is responsible for investigating Varicella cases and outbreaks in schools throughout the state. Prior to joining the West Virginia Department of Health she served as a case manager for Hospice of the Piedmont and Senior Clinical Operations Specialist with PRA International. Jeannie graduated from the University of Charleston's School of Nursing in 1986.

**Joan Skaggs, RN, MSN** is the Coordinator for Clinical Services with the West Virginia Division of Primary Care (WVDHHR/BPH/OCHSHP/DPC). She is responsible for working collaboratively with staff in the primary care centers (community health centers), free clinics and school based health centers as well as other state partners, community partners and private partners with emphasis in the areas of technical assistance and quality initiatives. Joan received her MSN from Bellarmine University, Louisville, Ky, and has previously worked as a pediatric nurse practitioner, childcare health consultant, Coordinator Early Childhood Health Project, and a provider education specialist.

**Joni Walker - PA-C** is a certified Physician's Assistance for New River Health Association. She works at the SBHC in Mt. Hope Elementary and High School.